

Resource Guide - Other Helpful Organizations

Austin Neighborhood Centers

Hours: Monday through Friday, 8a.m. - 4:30p.m.

Applications for SSI, AFDC, Food Stamps, WIC, emergency food pantry, Senior citizen meals.

Assistance limited to once every 3 months.

Name	Address	Phone Number	Produce Drop Hours
Blackland Neighborhood Center (East)	2005 Salina St Austin, TX 78722	Main: (512) 972-5790	Hours: 1st Thursdays starting at 12pm
East Austin Neighborhood Center (East)	211 Comal St Austin, TX 78702	Main: (512) 972-6650	Hours: First Wed. of every month 10:30
Montopolis Neighborhood Center (South East)	1416 Montopolis Dr Austin TX, 78741	Main: (512) 972-5710	Hours: 4th Wed. of every month
Rosewood-Zaragosa Neighborhood Center	2800 Webberville Rd Austin, TX 78702	Main: (512) 972-6740	Hours: Fourth Wed of every month 10am
South Austin Neighborhood Center	2508 Durwood St Austin TX, 78704	Main: (512) 972-6640	Hours: Tues 1pm
St. John's Neighborhood Center	7500 Blessing Ave Austin TX, 78752	Main: (512) 972-5780	Hours: 4th Tuesday

Department of Human Services

Name	Address	Phone Number	Comment
Department of Human Services (East)	1165 Airport Blvd- East	(512) 929-7330	(TANF/ Food Stamp/Medicaid Offices)
Department of Human Services (North)	Rutherford Lane	(512) 339-8868	(TANF/ Food Stamp/Medicaid Offices)
Department of Human Services (South)	724 Eberhart LN	(512) 445-0022	(TANF/ Food Stamp/Medicaid Offices)

Department of Public Safety

Name	Address	Phone Number	Comment
Department of Public Safety (Austin Northwest)	13730 Research Boulevard Austin, TX 78750	(512) 335-8131	Hours: Mon-Tues/Thurs-Fri 8am-5pm Wed 8am-7pm
Department of Public Safety (North Lamar)	6121 North Lamar Austin, TX 78752	(512) 424-2076	Hours: Mon/Wed-Fri 8am to 5pm Tues 8am to 7pm
Department of Public Safety (Austin South)	4719 South Congress Ave Austin, TX 78745	(512) 444-5241	Hours: Mon-Wed/Fri 8am-5pm Thurs 8am-7pm
Domestic Relations Office	201 W. 5th Street	(512) 854-9696	

Prescription Assistance Programs

Name	Phone Number	Comment
The Medicine Program	1-573 778-1118	Write or call for a free brochure
Lilly Cares	1-800 545-6962	Your Physician must call

Pharma-Patient/Drug Assist. Program	1-800 762-4636	Leave your name and address to be mailed a directory of Participating Pharmacies and "Coupons" for assistance with prescriptions.
Together Rx Card	1-800 865-7211	Call for more details or to get an application
Lilly Answers Card	1-877 795-4559	Call for more details or to get an application
Pfizer Share Card	1-800 717-6005	Call for more details or to get an application
Novartis Care Card	1-800 974-2273	25 ½ discount on all prescriptions
Glaxo Patient Assistance Program	1-800 722-9294	25 ½ discount on all prescriptions
Bastrop Co. Indigent Health Care Office	(512) 581-7110	May be able to help with the Medicine Program
Combined Community Action	1-800 314-2266	

Family Planning

Name	Address	Phone Number	Comment
Any Baby Can	1121 East 7th Street Austin, TX 78702	(512) 454-3743	
Planned Parenthood of Jonestown Northwest Rural Community Center	18649 FM 1431 Suite 6A Jonestown, TX	(512) 267-3245	(Call for hours open)
Planned Parenthood of Austin Family Planning Austin Central	1823 E 7th Street Austin, TX 78702	(512) 477-5848	(Call for hours open)
Planned Parenthood of Austin Family Planning Ceaser Chavez	1111 E. Cesar Chavez Austin, TX	(512) 972-5300	Hours: Mon-Tues/Thurs-Fri 8:00am to 5:00pm Wed 8:00am to 8:00pm
Planned Parenthood of Austin Family Planning East Rural Community Center	600 W. Carrie Manor	(512) 272-5561	(Call for hours open)
Planned Parenthood of Austin Family Planning Northeast Austin Health Center	7112 Ed Bluestein Blvd. Suite 115	(512) 972-6940	Hours: Mon-Wed/Fri 8:00am-5:00pm Thurs 8:00am-8:00pm
Planned Parenthood of Austin Family Planning North Rural Community Center	15822 Foothills Farm Loop Bldg D Pflugerville, TX	(512) 251-4169	(Call for hours open)
Planned Parenthood of Austin Family Planning South Austin	201 E. Ben White Blvd Austin, TX 78704	(512) 276-8000 (512) 276-0171	(Call for hours open)

Planned Parenthood of Austin Family Planning South Austin Neighborhood Center	2529 S. 1st Street Austin, TX	(512) 972-6840	Hours: Mon-Fri 8:00am-5:00pm
Planned Parenthood of Austin Family Planning South Rural Community Center	3518 S. FM 973 Del Valle, TX	(512) 247-4407	(Call for hours open)
Planned Parenthood of Austin Family Planning West Rural community center	5446 Hwy 290 West Suite 203 Oak Hill, TX	(512) 892-0226	(Call for hours open)
Woman Infant & Children (WIC)	2508 Durwood St Austin TX, 78704	(512) 972-4942	(Call for hours open)
Miscellaneous			
Name	Address	Phone Number	Comment
Abuse Hotline		1-800 252-5400	
Attorney General's CS Austin Central Office 702	2101 E. St. Elmo Rd Bldg. 2, Ste. 225 Austin, TX 78744- 1863	Office: (512) 441-6162 Fax: (512) 326-9501 Toll-free: 1-800 687-8263	Child Support Services for Bastrop, Blanco, Burnet, Caldwell, Fayette, Hays, Llano and Travis Counties (by zip code)
Attorney General's CS Austin North Office 703	1616 Headway Circle Suite 100 Austin, TX 78754- 5116	Main: (512) 339-1135 Fax: (512) 339-9051 Toll-free: 1-800 687-8265	Child Support Services for Travis (by zip code) and Williamson Counties
Attorney General's CS Customer Service Center Office 780	Physical Address: 1616 Headway Circle Suite 100 Austin, TX 78754 Mailing Address: P.O. Box 12017, MC 780 Austin, TX 78711	Main: (512) 514-7000 Fax: (512) 821-0103	Child Support Services
Austin Energy	721 Barton Springs Road	(512) 494-9400	Austin's Only Electric Company
Birth Records City of Austin/Travis County Vital Statistics	601 Airport Blvd. Bldg C.	(512) 972-4784	

CHIP		1-800 647-6558	
Domestic Relations Office	201 W. 5th Street	(512) 854-9696	
Lone Star Help		1-800 777-7328	
Obudsman		1-877 787-8999	
T.A.A.		1-877 541-7905 (512) 973-9203	
Social Security Offices		(512) 206-3700	Hours: Mon-Fri 9am-4pm (Behind Pappadeaux's Seafood Kitchen)
State of Texas Bureau of Vital Statistics	1100 W. 49th Street Austin, TX 78756	Phone: (888) 963-7111 Fax: (512) 458-7711 (512) 458-7670	Hours: Mon-Fri 8am-5pm
Superior		1-800 600-4441	
Travis Co. Domestic Relations		(512) 854-9284	